

## CUSTOMER GUARANTEE

We guarantee this product against faulty material or manufacture for a period of 10 years from date of installation, provided it has been installed, used and maintained in accordance with the manufacturers instructions.

Should a claim arise we will request the following:-

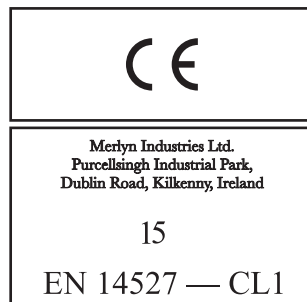
- 1) Proof of purchase
- 2) The product has been fitted/installed in accordance with the fitting instructions.
- 3) The product has been maintained and cared for in accordance with our instructions. If in our opinion the product has been modified, misused, neglected or damaged, we cannot accept any responsibility for failure

## WARRANTY: LIMITATIONS

- a) The company warrants that its products will be free of any manufacturing related defect throughout the warranty period. If a product fails within this period as a result of a manufacturing defect then it will agree to either; repair, replace or refund the purchase price of the goods. Where the fault or defect is a result of defective materials and or services (i.e. installation) supplied by a 3rd party then the purchasers only remedy is against that 3rd party.

Any claim made under the product warranty shall in all circumstances be limited to the repair, replacement or refund of the purchase price. The company shall not in any circumstances be responsible for damages, expenses, compensation, losses or other liabilities however incurred.

- b) Where the company is requested to attend site to inspect allegedly defective goods and it determines that the goods are not subject to a valid warranty claim, then it reserves the right to make a reasonable charge in respect of that visit.



# Low Level Shower Tray Fitting Instructions

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**double skin stone resin**  
shower trays

## **IMPORTANT PLEASE CHECK THAT**

- **Only natural mould resistant silicone should be used. Any other type of sealant can damage the tray.**
- **The site is big enough for the tray and subsequent enclosure.**
- **Prior to installing the tray, remove all packaging and carefully inspect for surface imperfections or damage.**
- **The sitting of the tray is in a 90 degree corner.**

## **PACK CONTENTS SHOWER TRAY x 1**

The shower tray purchased is our **LOW LEVEL** version designed to be fitted directly to a wooden (Marine plywood and not floor boards) or concrete floor. Therefore, the plumbing services **MUST BE** fitted below the floor surfaces. If this is not possible a panel riser kit may be purchased as an additional item which comes complete with leg set. The following fitting instructions only apply to the low level version. Please note that this design is intended to be fitted before tiling.

### **1. SITE PREPARATION**

The floor must be of a solid construction, level and free from any loose or uneven surface material. Remove any floor coverings from under the immediate area that the tray will occupy i.e. carpet, lino etc.

### **2. TRAY POSITIONING**

Place the tray in position and mark on the floor the position of the waste hole.

### **3. INSTALL PLUMBING**

Provide an appropriate access recess in the floor surface and fit the waste plumbing. Ensure there is sufficient access from the front of the floor recess to allow the waste trap to be connected to the plumbing when the tray is in position.

### **4. INSTALL TRAY**

Lay weak,5:1 sand-cement mix on the floor surface. Ensure adequate mortar distribution under the tray. Move the tray slightly away from the walls to apply a large bead of silicone sealant just below the top edge of the tray at each wall. Set the tray firmly into this mix and check for level in all directions using a suitable spirit level. Fit waste trap external fittings to the tray and connect the waste to waste plumbing.

### **5. SEAL TRAY**

Fit the inner part of the waste trap. Push the tray firmly against the walls and apply a further bead of silicone along the entire length of the joint between tray and walls. Ensure the tray is firmly fixed and that there is no movement. Leave the tray to set for 24 hours before tiling the walls.

### **6. STEAM CABINS**

Please note when installing this product in conjunction with a steam unit ensure that the steam outlet is a minimum height of 300mm from the top of the tray.

#### **NOTE:**

**WHERE A TRAY HAS BEEN INSTALLED CONTRARY TO THESE INSTRUCTIONS NO LIABILITY CAN BE ACCEPTED FOR ANY LOSS OR DAMAGE HOWEVER CAUSED.**

**ON ALL TRAYS 1200MM AND LONGER SHOWER MUST BE FITTED AT THE WASTE END.**

**ATTENTION!**  
DO NOT OVER TIGHTEN THE SHOWER WASTE ON  
INSTALLATION. SEE INSTALLATION INSTRUCTION FOR  
CORRECT FITTING

## **MAINTENANCE**

The tray can be maintained as good as new by following these guidelines.

- 1) Dry out the tray fully after every use to avoid the build up of lime scale and soap residue.
- 2) Clean the tray out regularly with a damp cloth or sponge followed by a soft dry cloth.
- 3) Occasionally use a non-abrasive cleaner to remove any stubborn stains.