# **BRISTAN**

## **Installation Instructions** & User Guide

Please leave these instructions with the end user

Product Code: RS SNK EF C (D4)

#### **Specifications**

**Inlet Water Temperature** 



65°C Recommended

#### **Dynamic Water Pressure**

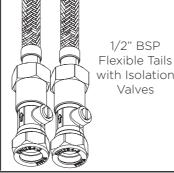


Min: 0.4 bar

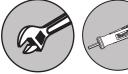


Maximum Static Pressure: 10.0 bar

**Inlet Connections** 



#### Tools You'll Need







#### **Servicing Your Tap**

We recommend servicing your tap at



1/2" BSP

Valves

#### **Prior to Installation**

All products manufactured and supplied by Bristan are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions.

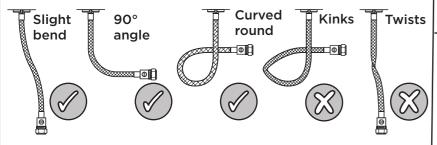
This product has been tested to the Water Regulations Advisory Scheme (WRAS) and satisfies the requirements of the Water Supply (Water Fittings) Regulations 1999 and current bylaws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

Before installing these taps the water supply must be thoroughly flushed in order to remove any swarf, solder etc.

This product must not be modified in any way as this will invalidate the guarantee.

#### **Flexible Connecting Pipes**

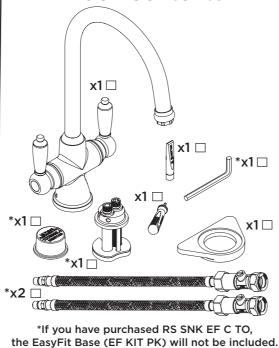


least once every year to prolong its life. To see a video showing how to remove the cartridge for servicing, scan the QR code with your smart phone or tablet.



Alternatively visit www.youtube.com/BristanTV

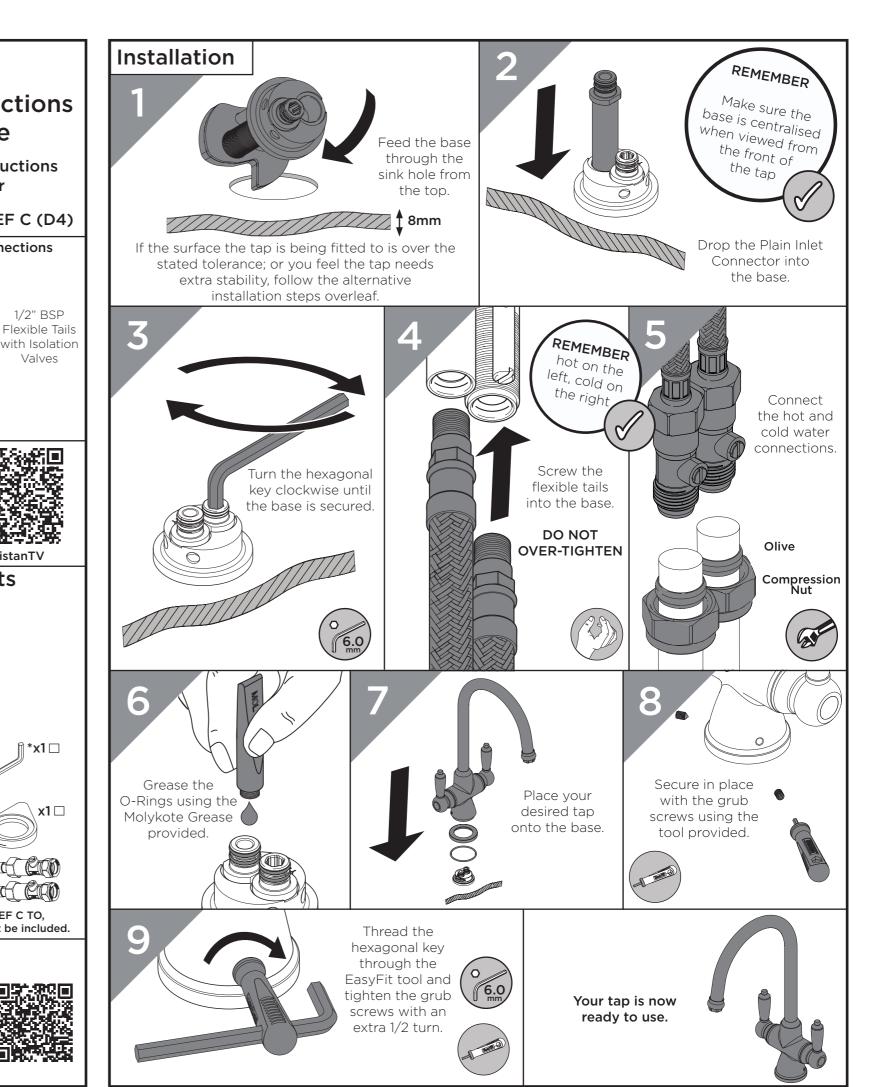
### **Pack Contents**



#### **Spare Parts**

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product.





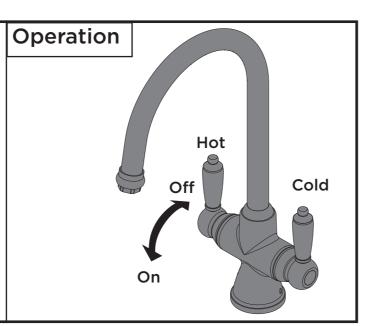
#### **General Cleaning**

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

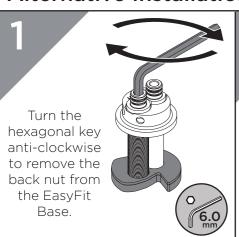
Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

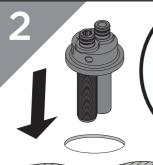
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.



# Alternative Installation for Surfaces Out of Tolerance/Extra Stability

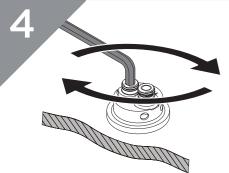




# REMEMBER Make sure the base is centralised when viewed from the front of the tap



Feed the Reinforcing Plate, (if required) and Back nut up to the underside of the sink.





Proceed to Step 4 of the Installation Steps.

### Contact us

#### Bristan Group Ltd.

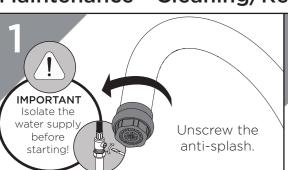
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**Customer Service:** Web: Email:

+44330 026 6273 www.bristan.com enquire@bristan.com

A Masco Company

# Maintenance - Cleaning/Replacing Outlet

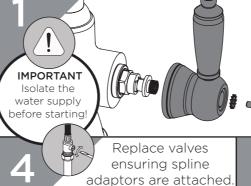


Clean and replace as necessary. Secure the anti-splash.



Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

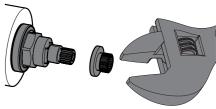




cap, gasket and screw. Remove handle.



Remove spline adaptors and valves.



EXF 5 Replace the handle.

Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

### **Troubleshooting**

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Instantaneous water heater cycles on and off as flow rate or pressure is too low.	Increase water flow rate or pressure through system.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section or visit www.youtube.com/BristanTV to watch the procedure.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Wobbly Tap	Grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base
	Extra security may be required depending on the surface the tap is fitted on to.	Refer to the Alternative Installation steps in order to the Reinforcing Plate.

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/guarantees.



